



JULIA BURNS CONSULTING
building productive and harmonious workplaces



QUALITY MANAGEMENT SOLUTIONS
building productive and harmonious workplaces

Seminar: When do I lead, when do I manage? Am I also a coach and a mentor?

For managers at all levels in the APS, the rhetoric and reality about what it takes to be a good manager can be confusing.

For years we were told that “leading” not “managing” was the right approach. Then we realised that day to day management skills were still essential to get things done – that the visionary, emotionally intelligent, strategic leader also had to be able to project manage, allocate and monitor resources and ensure things got delivered.

We also know now that coaching can bring out the best in good people, and that being a mentor to your own staff as well as others is an important responsibility in the contemporary workplace.

So is that it? And how do we juggle those roles, or choose the right approach for any given situation?

This seminar draws on the lessons learned along the way by range of very experienced senior executives. It includes:

- What do all these roles really mean?
- Which style(s) will serve you well in which circumstances?
- How can you be true to yourself, and the APS values, while adopting different styles or aspects of being a manager?

Drawing on their vast experience in strategic HR issues, Julia Burns Consulting and Quality Management Solutions offer a seminar which provides our **Top Ten Tips for Leadership choices and styles.**